KeeMakr.ai

OPEN ROLE · KEEMAKR AI

Customer Support Executive

Bengaluru or Mumbai, hybrid (or remote within India) **0+ yrs experience**

SUMMARY

Provide timely and effective support to customers via phone, email, and chat, resolving queries and ensuring a positive customer experience.

ABOUT THE ROLE

Join our team and be the voice of our customers. You'll help resolve issues, answer questions, and ensure every interaction leaves a positive impression.

WHAT YOU'LL NEED

- Excellent written and verbal communication skills
- Ability to handle customer queries with patience and professionalism
- Problem-solving mindset and attention to detail
- Basic computer proficiency and willingness to learn support tools

NICE TO HAVE

- Prior experience in customer support or client-facing roles
- Familiarity with CRM or ticketing systems
- Ability to work in fast-paced environments

Apply or refer someone:
https://hr-kee.vercel.app/apply?role=customer-support-executive

Questions? a@keemakr.ai